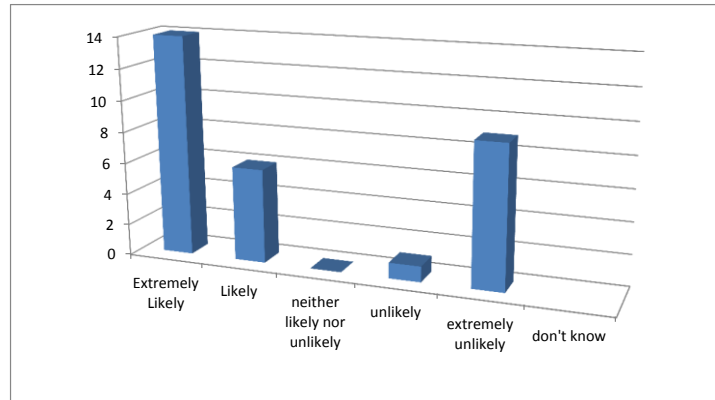


Friends and Family Test

Feb-16

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Extremely Likely	14
Likely	6
neither likely nor unlikely	0
unlikely	1
extremely unlikely	9
don't know	



Can you tell us why you answered in that way?

if I have to report the toilets one more time I will be ringing environmental health. these are truly unkempt for a GP surgery. No Soap, never no paper towels and generally very very dirty because one of the doctors diagnosed my ailments wrong 3 times. 1 not noticing leg clots, 2 giving me simvastatin when taking warfarin, 3 giving verucca cream for a cancerous spot on my head which contained aspirin I have always been happy with the service I receive at the surgery. my only gripe is that if I am not very well & ring for an appointment at 8am the phone is constantly engaged and when I finally get through around 8:20 there are no appointments left & you are advised to ring the next day